



Community Bank

Welcome to OSB Community Bank, the new name for all of our locations in Ottawa, Marseilles and Morris and our loan production offices in Yorkville and LaSalle!

On September 27, 2021, Ottawa Savings Bank will change our name to OSB Community Bank. This name change represents our commitment to the future, our customers and the community.

Frequently Asked Questions

Even though we're just changing our name, we know you might have some questions. Hopefully, we can answer most of them here, but if you don't find the answer to your question, you are always welcome to contact us for more information.

Why are you changing the name of my bank?

When the bank was started in Ottawa in 1871, the bank was named to represent the community we served. When we joined with our branches in Marseilles and Morris we decided to keep the name Twin Oaks Savings as a symbol of continuity to communities they served.

Today, all of our communities are far more connected and one name for all of our locations reflects this connection. Our new name, OSB Community Bank, was chosen as a nod to the past with "OSB" representing Ottawa Savings Bank and "community" uniting all of our branches throughout the Illinois Valley.

Did you merge with another bank?

No, we're simply changing the name of the bank to position us for future growth. Everything else is staying the same — from the bankers who you deal with every day, to the products and services you depend on.

Are your locations or hours changing?

No, our locations in Ottawa, Marseilles and Morris will continue to operate at their existing addresses, use the same telephone numbers, and the hours of operation will remain the same.

Will any of my personal or business accounts change?

No, your accounts will not change. All account numbers, PINs, our bank routing number and any other account details will remain the same.





Can I use my current Ottawa Savings Bank debit card?

You may continue using your existing debit card now and after the name change. Cards will be reissued with the new OSB Community Bank logo as they expire.

Can I still use my Ottawa Savings Bank checks?

Yes, you may still use your personal or business checks. If you order your checks from us, when you reorder, your new checks will arrive with the OSB Community Bank name on them. If you order your checks from another vendor, you will need to notify them of the name change.

Will this change affect online banking?

It won't. In fact, all of the online banking services you're accustomed to using will still be available after the name change, including your login information.

Will there be changes to mobile banking?

Yes, once available, you will be prompted to update your current app to reflect our new name, OSB Community Bank. All functions of the mobile banking app will remain the same. Meanwhile, you may continue to use the Ottawa Savings Bank mobile app the same as always.

Will your web address be different?

Yes. We will be changing our web address shortly after our name change. Our new URL will be **myosb.bank** and you will automatically be redirected to our new site if you use our old URL. If you've bookmarked our site, you'll want to update it to this new web address when you visit our updated website.

We will also be updating the look of our website and will be making an announcement about the timing of that in the near future. Stay tuned for details.

Can I still use the staff email addresses in my contacts list?

Once our new website is launched, our banker's and staff email addresses will change to end in @myosb.bank. Stay tuned for more details.

Still have questions?

We invite you to contact us if you have any questions that we have not addressed. Feel free to give us a call at 815-433-2525 or stop in to any of our locations.

